

Quality Policy

Our vision is to be the business partner of choice, by being an industry leader that Designs and Improves Innovative passenger trains. This will also be achieved through manufacturing, selling, modifying, maintaining, and selling and licensing technology. Our goal is to produce world-class products that delight our customers in all respects.

This policy is operated at all levels throughout our Organisation by the systematic operation of the Business Management System which satisfies the requirements of *BS EN ISO 9001:2015*.

We are committed to continually improving the quality of each operation, transaction and interaction between ourselves and our internal and external customers. Specific objectives are set by the Management Team, and disseminated through departmental managers to teams and individuals. Our determination to get each step right, first time, every time, and improve our attitudes and procedures, is reflected in better quality at all levels and stages of our business.

We recognise our people are our strength which is what makes them important to our success. They shall be selected against criteria for the task at-hand and shall be provided with the necessary training and environment in which to perform to the highest standards. They shall be encouraged to develop their competencies and roles within the Organisation and to contribute to improving its prosperity.

We aspire to be an industry leader in producing zero emission trains which may be new, or conversions of older trains. Achievement of this will be via collaboration with interested parties, capitalising on innovative vision, and striving to be at the forefront of leading green technologies.

17 February 2020
Chief Executive Officer

